



### How do I know my Customer ID

The Customer ID is a unique identification number given to every Customer holding any type of Account with Capital Small Finance Bank Ltd. If you are a customer of Capital Small Finance Bank Ltd and want to know your customer ID, there are a few ways to know about it. We have outlined the methods and steps to find your customer ID.

#### 1) How do I know my customer ID in the Capital Small Finance Bank- Personalized Cheque book (In case of single holding A/c)?

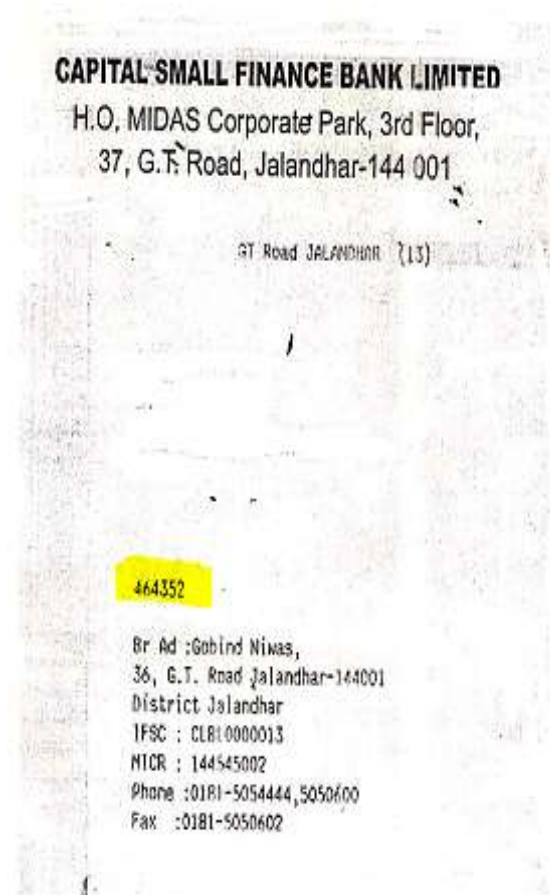
**Ans:** Your CSFB customer ID is printed on your Cheque Book front page where all your account details are printed. You are simply required to open your cheque book and you can locate the Customer ID on the very first page (highlighted).



**Note:** In case of **joint accounts**, you can get your customer ID from Capital Small Finance Bank Branch, or may be sought from 24\*7 toll free number 1800 120 1600 after completion of certain verification steps.

**2) How do I know my customer ID from Bank Passbook (In case of single holding A/c)?**

**Ans:** Your individual customer ID is printed on your Pass Book front page where all your account details are printed (highlighted)



**Note:** In case of **joint accounts**, you can get your customer ID from Capital Small Finance Bank Branch, or may be sought from 24\*7 toll free number 1800 120 1600 after completion of certain verification steps.

### 3) How do I Know my customer ID from my Mobile Banking/ E-passbook?

**Ans:** You can get your customer ID, if you are existing user of Capital Mobile+ application/E-passbook. After login to the application go to My Account, and you will get your customer ID.



**Note:** In case of **joint accounts**, you can get your customer ID from Capital Small Finance Bank Branch, or may be sought from 24\*7 toll free number 1800 120 1600 after completion of certain verification steps.

### 4) How do I know my customer ID from Customer Care Number?

**Ans:** To get your customer ID through Bank's Customer Care No. is very easy. You need to;

- Call CSFB 24\*7 Customer Care no. 1800 120 1600
- Provide necessary details to the Bank official, after verification of your details you will get your Customer ID.

### 5) How do I get the details from the CSFB branch?

**Ans:** You may get your customer ID by visiting your home branch after providing necessary details of your account to the Bank officials.

It is important to keep your customer ID **safe and secure** as it is the key to access your bank account.

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